

Example Reference



February 25, 2014

RE: PHOTOLUMINESCENT SIGNAGE

In my opinion photoluminescent signage is a product whose time has come. This technology has proven to us to be a very positive solution to exit signage problems. We recently converted the entire airport terminal building to the photoluminescent running man, and plan to move to our parking structure for this upgrade next. The running man has the added benefit of not having to worry what language our international travellers speak; we know the message is being delivered.

Additional benefits are the markings for stair treads, railings, walkways and directional arrows which allows for creating exit paths in large mechanical spaces which have a lot of equipment to navigate around to access an exit door. Especially useful in stairwells also.

We converted our building from LED exit signage which was prone to failure. Very disappointed with the failure rate of the LED technology in exit fixtures. Also when the supplier was contacted to discuss the problem of failure and in two incidences fire and smoke from the fixture, their only concern was how old was the unit. Over two years, no warranty. No concern about what possibly caused the failure.

We recently expanded our multi level parking structure and when we toured the structure last fall after the one year warranty period, we found twenty-three (23) LED exit fixtures had failed. These were replaced under the contract, however that is not the point. This is an unacceptable failure rate.

This is just another reason why in my opinion that photoluminescent technology should be employed for exit signage. The final comment is regarding colour. Green is much easier to see in a smoke filled room, as the current red powered signage tends to blend in with smoke and flames.

Regards, Earl Arcand

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